

## HOW WE'RE KEEPING YOU SAFE

### COVID-19 PREVENTION PROTOCOLS



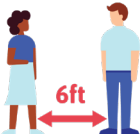
#### INFECTION CONTROL PROTOCOLS

We constantly follow the highest standard of infection control protocols in accordance with federal, provincial and regulatory guidelines.



#### CLEAN ENVIRONMENT

We are sterilizing high-touch surfaces like doorknobs and counters frequently and are using hospital grade air purifiers.



#### PHYSICAL DISTANCING

Appointments will be spaced out to allow for physical distancing.



#### SCREENING

Please read the COVID-19 Screening Questionnaire prior to your appointment. If you answer yes to any of the questions, please call to reschedule your appointment.



#### ONE PERSON PER APPOINTMENT

Individuals accompanying you to your appointment should wait outside the office. If your young child requires accompaniment, we ask that only one parent or guardian enters the office.



#### CALL OR TEXT US WHEN YOU ARRIVE

Upon arrival to your appointment, please stay in your vehicle and call or text us at 905-882-5100. We will let you know when to enter the office.



#### WEAR A MASK

We are mandated that you enter our offices with your own mask/cloth covering.



#### HAND HYGIENE

Please use our hand sanitizer upon entry and exit of our office.



#### FOLLOW UP

If you experience symptoms of COVID-19 within 14 days of your appointment, please inform us.